

Textile Quality Testing Manager (m/w/d)

Date: Dec 14, 2021

Location: , DE

We build on traditions as long as they don't stop us from growing. Therefore we continuously reflect our actions and strive for improvement. This is the only way we can live up to our own standards to reinvent the fashion business in a sustainable way.

We see ourselves as sparringpartners for our peers in our European Headquarters in Düsseldorf and Brussels. In our daily business we focus on equality, fairness, openness and mutual trust.

Your responsibilities at C&A

- Proactively lead, own and take responsibility for all quality related enquiries, issues and solutions for all respective business units
- Represent QAD at cross-functional team meetings and ensure that QAD related E2E processes and meetings are covered
- Two way reporting between the quality team and the allocated division to ensure new information, initiatives or requirements are delivered/shared
- Evaluate the quality training needs of the business units and manage the delivery of such events accordingly
- Conduct QAD production team appraisals in line with HR requirements and identify talent gaps or opportunities
- Responsible for the application, training and management of all Quality Management Systems (QMS) in the respective hub region of operation
- Responsible for delivering on key projects and work-streams related to strategic business development directives and cost saving initiatives
- Communicate with the Global Head of QAD/RQM/SPM and peers locally and within all other regions
- Communicate with 3rd parties to ensure a good collaboration and follow up corrective action in case of issues
- Collaborate with the Quality Manager EU during new product development stage to conduct product risk assessments related to garment complexity and PU capability, recommending solutions prior to the product's order placement and manufacture
- Observe and analyse competitor environment from a quality perspective, customer insights and historical data to proactively develop market intelligence relating to the needs of the C&A quality requirements

What we expect of you

- Over 5 years consecutive experience in a retail or supply chain quality function, preferably in clothing retail (fashion/lifestyle)
- Bachelor degree or equivalent qualification in textiles, clothing, or quality, or applicable industry experience in quality management
- Experienced and having a high-level knowledge of Product Safety, Production Management, QMS and Manufacturing process is required
- Commercial awareness of industry standard quality levels and customer expectations

- Familiar with laboratory test requirements and testing procedures, European market legislations and regulations
- Capable of implementing and driving strategies forward to completion through change management, personal and staff development
- Good analytical and problem solving skills
- Good self-organization, time management and work structuring skills to deliver to deadlines

At C&A you can look forward to:

- An exciting job in an international and inspirational working environment
- In-depth induction into your new role
- A positive working atmosphere with an open feedback culture
- Flexible working hours and the option to work from home
- In addition, you will enjoy attractive discounts including on a public transport travel pass